

# Optional Services Catalog

## Customer Switching and Accessorial Services



**a Genesee & Wyoming Company**

### **TNER 7006-25**

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

[www.gwrr.com](http://www.gwrr.com)

Item 6000	Intra-Plant Switch	\$275
Item 6010	Intra-Terminal Switch	\$600
Item 6020	Inter-Terminal Switch	\$900
Item 6210	Diversion/Re-consignment	\$400
Item 6040	Error Moves	\$500
Item 6050	Car Released Without Bill of Lading	\$400
Item 6070	Special Train Charges	Minimum \$5,000
	(Each add'l hour >8 hours = \$500 per hour)	
	(Excludes High/Wide/Heavy Shipments)	
Item 6080	Closing or Opening Doors	\$300
Item 6090	Overload Charges	\$1,000
Item 6130	Turning of Car	\$600
Item 6140	Empty Cars Ordered, Not Loaded	\$500
Item 6150	Cars Ordered, Cancelled While En route	\$150
Item 6160	Cars Received, Refused Due to Improper Condition	\$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	\$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	\$500

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## **Billing Guarantees**

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

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## **Billing – On-Time**

### **We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

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## **Billing Disputes**

### **We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

[centralregion\\_disputes@gwrr.com](mailto:centralregion_disputes@gwrr.com)

Along with a brief description, your claim must include the car initial and number and the related invoice number.

*Any claim not filed within thirty (30) days from the date of the invoice will be declined.*

*Any non-disputed charges should be paid by the due date listed on the respective invoice.*

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Please contact your local marketing representative if you have any questions concerning your business on the TNER:

Mr. Brian Butterworth  
Manager, Sales & Marketing  
Email: [bbutterworth@gwrr.com](mailto:bbutterworth@gwrr.com)  
Phone: (817) 527-4946

This document is subject to the terms, conditions and guidelines provided in the Central Region General Tariff 1000.

The Central Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the TNER.

Any charges not covered on this TNER 7006 are subject to rules and provisions found in the Central Region General Tariff 1000 Series.

**Reciprocal Switching Charges**

**Sherman, TX**

<b><u>To/From</u></b>	<b><u>Rate</u></b>	
BNSF	\$500 per car	Sherman Industries open Reciprocal Switch with BNSF ( <b>Note 1</b> )

**Note 1:** On traffic moving to Ardent Mills, 408 E. Magnolia St., Sherman, TX 75090, charge applies on inbound shipment of wheat (STCC: 01-137-xx)

**Intermediate Switching Charges**

<b>Between</b>	<b>Rate</b>
UP & BNSF	\$500 per car

**Handling of Empty Freight Cars**

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on TNER and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on TNER.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$600.00 per car. TNER will not be responsible for the payment of any per diem or mileage charges, nor will TNER absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

TNER's maximum liability for loss and damage is \$100.00 per railcar

**SWITCHING ON THE TNER**

**CHARGE**

Texarkana, TX to/from Hooks, TX	\$165
Hooks, TX to/from Nash, TX	\$165
Texarkana, TX to/from Nash, TX	\$165
Nash, TX to/from New Boston, TX	\$165
BNSF I/C to/from Sherman, TX (Cedar Supply)	\$500

**Method for Submission of Forwarding Instructions**

TNER will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. TNER will accept forwarding instructions to its Customer Service Group via email ([TNER-cs@gwrr.com](mailto:TNER-cs@gwrr.com)), subject to a \$75.00 charge per emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The TNER reserves the right to reject as an unreasonable request for service, any “email” forwarding instructions that do not contain accurate or complete criteria for proper handling. TNER will not accept delivery of forwarding instructions by US Mail, fax, express service, personal delivery, or otherwise.

**Date and Time Record on Notification**

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to TNER, the recorded date and time at which the instructions are received by TNER will govern.

**Method to Release Empty Railcars**

TNER will accept empty release information using ShipperConnect™ at no charge. TNER will accept empty release information to its Customer Service Group via email ([TNER-cs@gwrr.com](mailto:TNER-cs@gwrr.com)) subject to a \$75.00 charge per emailed release. This charge will be assessed to the online Customer of record with the railroad.