

Optional Services Catalog

Customer Switching and Accessorial Services



a Genesee & Wyoming Company

PNW 7006-4

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Charge Schedule

Item 6000	Intra-Plant Switch	\$250
Item 6010	Intra-Terminal Switch	\$600
Item 6020	Inter-Terminal Switch	\$600
Item 6040	Error Moves	\$750
Item 6050	Car Released Without Bill of Lading	\$400
Item 6070	Special Train Charges	\$3,000 minimum (\$300/hr >8 Hours)
Item 6080	Closing Doors	\$300
Item 6090	Overload Charges	\$500
Item 6130	Turning of Car	\$300
Item 6140	Empty Cars Ordered, Not Loaded	\$500
Item 6150	Cars Ordered, Cancelled While En route	\$200
Item 6160	Cars Received, Refused Due to Improper Condition	\$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	\$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	\$500
Item 6210	Diversion/Re-consignment	\$350
	Car Received at Interchange Without Billing	\$500
	Hold Charge Awaiting Billing	\$75 per day
	Weighing Charge	\$250 per car

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Please contact your local marketing representative if you have any questions concerning your business on the PNW:

Ryan Atkins

Manager, Marketing & Sales

Phone: (501) 844-4444 X205

Email: Ryan.atkins@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Central Region General Tariff 1000.

The Central Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the PNW.

Any charges not covered on this PNW 7006 are subject to rules and provisions found in the Central Region General Tariff 1000 Series.

Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

centralregion_disputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Switching of Locomotives

Locomotives moving on own wheels, but not under own power, when moved from one location to another location within the same switching district, will be assessed a charge of \$400.00. If the locomotive is moved for turning, the charge will be applied in each direction.

Charges for Cars with Four or More Axles

Charges for intra-plant, intra-terminal or inter-terminal switching will be confined to cars having no more than four axles.

When cars with more than four axles are found in switching service, the charges for such services will be 200% of that shown herein for the same service application on cars with four axles.

Delay of Train

When the train crew or locomotive is delayed or prevented from continuous movement at the carrier's ordinary operating convenience because of interruption, interference, or any other condition caused by customer, the train crew and /or locomotive will be held at the nearest available location and the service completed when conditions permit. For such delay, a charge of \$25 for each five minutes or fraction thereof in excess on 20 minutes will be assessed to customer. This charge is in addition to any applicable freight or switching charges.

Charge for Heavy Duty Flat Cars

When heavy duty flat cars as defined in Tariff ICC RPS 6740-series are used on shipments both originating and terminating within the same switching district, the following charges will be assessed:

- **Use Charge**
^\$2,000.00 per car switching movement (not subject to any other switching charges published in this tariff).
- **Special Detention Charges:**
Additional detention charges published in PNW 6006-series Tariff

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Method For Submission Of Forwarding Instructions

PNW will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. PNW will accept forwarding instructions to its Customer Service Center via email (PNW-cs@gwrr.com), subject to a \$75.00 charge per emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The PNW reserves the right to reject as an unreasonable request for service, any “email” forwarding instructions that do not contain accurate or complete criteria for proper handling. PNW will not accept delivery of forwarding instructions by US Mail, fax, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

PNW will accept empty release information using ShipperConnect™ at no charge. PNW will accept empty release information to its Customer Service Center via email (PNW-cs@gwrr.com) subject to a \$75.00 charge per emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to PNW, the recorded date and time at which the instructions are received by PNW will govern.