

# Optional Services Catalog

## Customer Switching and Accessorial Services



a Genesee & Wyoming Company

**NCVA 7006-17**  
(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

[www.gwrr.com](http://www.gwrr.com)

### Charge Schedule

<b>Item 6000</b>	Intra-Plant Switch	^\$300
<b>Item 6010</b>	Intra-Terminal Switch	^\$575
<b>Item 6020</b>	Inter-Terminal Switch	\$650
<b>Item 6210</b>	Diversion/Re-consignment	^\$410
<b>Item 6040</b>	Error Moves	^\$600
<b>Item 6050</b>	Car Released without Bill of Lading	^\$575
<b>Item 6070</b>	Special Train Charges	^\$4,800 Minimum (\$600/hr >8 hours)
<b>Item 6080</b>	Closing Doors	^\$400
<b>Item 6090</b>	Overload Charges	^\$600
<b>Item 6130</b>	Turning of Car (where applicable)	^\$400
<b>Item 6140</b>	Empty Cars Ordered But Not Loaded	^\$550
<b>Item 6150</b>	Cars Ordered and Cancelled while En Route	^\$200
<b>Item 6160</b>	Cars Received and Refused due to Improper Condition	^\$600
<b>Item 6170</b>	Empty/Loaded Cars Released but Not Available to Pull	^\$600
<b>Item 6180</b>	Empty/Loaded Cars Ordered In But Unable to Place	^\$600
	Weighing/Reweighing (where applicable)	\$300

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## **Billing Guarantees**

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

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## **Billing – On-Time**

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

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## **Billing Disputes**

**We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

[CoastalDisputes@gwrr.com](mailto:CoastalDisputes@gwrr.com)

Along with a brief description, your claim must include the car initial and number and the related invoice number.

*Any claim not filed within thirty (30) days from the date of the invoice will be declined.*

*Any non-disputed charges should be paid by the due date listed on the respective invoice.*

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Please contact your local marketing representative if you have any questions concerning your business on the NCVA:

**Mr. Steve Laird**  
**AVP, Sales & Marketing**

Office: (904) 596-1096

Cell: (904) 451-3800

[steve.laird@gwrr.com](mailto:steve.laird@gwrr.com)

This document is subject to the terms, conditions and guidelines provided in the Coastal Region General Tariff 1000.

The Coastal Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the NCVA.

Any charges not covered on this NCVA 7006 are subject to rules and provisions found in the Coastal General Tariff 1000 Series Tariff.

### **Handling of Empty Freight Cars**

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on NCVA and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on NCVA.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is ^\$550 per car. NCVA will not be responsible for the payment of any per diem or mileage charges, nor will NCVA absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

NCVA's maximum liability for loss and damage is \$100.00 per railcar.

### **Switching in Reverse Direction**

When it is requested to provide a switch to a customer's location and the switching must be done in the reverse direction, an additional switch charge will be assessed for ^\$400 to that customer.

### **Equipment Mis-Use Charges**

If the NCVA provides to the shipper a CSXT controlled or furnished freight car, such car must be routed via a route in which the CSXT participates as a line-haul carrier.

If the NCVA provides to the shipper a NS controlled or furnished freight car, such car must be routed via a route in which the NS participates as a line-haul carrier.

If cars are not routed, per the above, a charge of \$2000 per car will be assessed to the entity and/or individual who provided the routing instructions. Such charges will be in addition to any charges which the CSXT or NS may assess.

Exception: This charge will not be assessed when the entity and/or individual who provided the routing instructions has received prior concurrence of the CSXT or NS car management department, respectively, and furnishes same to NCVA, to use such equipment via other than the CSXT or NS, respectively.

## **Customer Switching and Accessorial Services**

### **Method for Submission of Forwarding Instructions**

NCVA will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. NCVA will accept forwarding instructions to its Transportation Logistics Center (TLC) via fax (1-904-256-1469) or via email ([NCVA-cs@gwrr.com](mailto:NCVA-cs@gwrr.com)), subject to a ^\$125.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The NCVA reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. NCVA will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

### **Method to Release Empty Railcars**

NCVA will accept empty release information using ShipperConnect™ at no charge. NCVA will accept empty release information to its Transportation Logistics Center (TLC) via fax (1-904-256-1475) or via email ([NCVA-cs@gwrr.com](mailto:NCVA-cs@gwrr.com)) subject to a ^\$125.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

### **Date and Time Record on Notification**

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to NCVA, the recorded date and time at which the instructions are received by NCVA will govern.

### **Re-Spot Charge For Release Of Partially Loaded/Unloaded Cars:**

When cars are placed by NCVA at industry or team tracks for loading or unloading and are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by NCVA from industry or teams tracks, a charge of ^\$400 will be assessed for the "Re-Spot" at industry or team track to complete the loading or unloading of cars.

The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by NCVA.