Optional Services Catalog Customer Switching and Accessorial Services

Charge Schedule

| Item 6000 | Intra-Plant Switch | \$350 |
|-----------|---|----------------------------|
| Item 6010 | Intra-Terminal Switch | \$400 |
| Item 6020 | Inter-Terminal Switch | \$400 |
| Item 6210 | Diversion/Re-consignment | \$400 |
| Item 6040 | Error Moves | \$550 |
| Item 6050 | Car Released without Bill of Lading | \$550 |
| Item 6070 | Special Train Charges \$5,0 (\$100/mile-50 m | 00 Minimum ile minimum) |
| Item 6080 | Closing Doors | \$300 |
| Item 6090 | Overload Charges | \$550 |
| Item 6120 | Car Released Empty when Loaded or Vice Versa | \$550 |
| Item 6130 | Turning of Car | \$400 |
| Item 6140 | Empty Cars Ordered, Not Loaded | \$600 |
| Item 6150 | Cars Ordered, Cancelled While En Route | \$600 |
| Item 6160 | Cars Received, Refused Due to Improper Condition | \$550 |
| Item 6170 | Empty/Loaded Cars Released, Not Available to Pull | \$550 |
| Item 6180 | Empty/Loaded Cars Ordered In, Unable to Place | \$550 |
| | Weighing | \$250 |
| | Re-Weighing | \$250 |



a Genesee & Wyoming Company

LDRR 7006-16

(Cancels all prior versions)

- Customer Switching
- **Billing Guarantee**
- Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Optional Services Catalog Customer Switching and Accessorial Services



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Please contact your local marketing representative if you have any questions concerning your business on the LDRR:

Mr. Trevor Wilhelmy Director, Sales & Marketing (904) 596-1757 twilhelmy@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the LDRR.

Any charges not covered on this LDRR 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000..

Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing – On-Time

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

SouthernDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Customer Switching and Accessorial Services

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on LDRR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on LDRR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$400 per car. LDRR will not be responsible for the payment of any per diem or mileage charges, nor will LDRR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

LDRR's maximum liability for loss and damage is \$100.00 per railcar.

Local Switching Rates

LDRR will perform switching as defined in the Southern Region General Tariff 1000, Section VI, between warehouses, industries and wharves located on its line and points of interchange. This charge does not include haulage charges from /to points of interchange with LDRR and Class I facilities or customers.

- Enterprise Products at Breaux Bridge, LA
- Cargill Salt at Anse La Butte, LA
- O'Neal Steel at Anse La Butte, LA

All other customers on LDRR.....\$526 per car

For Crude Oil STCC 49-101-XX only:

Between Schriever, LA and Raceland, LA.....\$936 per car

Customer Switching and Accessorial Services

Dimensional Load Charges

Minimum charges of \$5,000 for a dimensional load. Please consult your Marketing Representative for a rate quote.

See Section VII of the Southern Region General Tariff 1000 for information for moving high/wide or heavy shipments on the LDRR. All Clearance Requirements must be met before shipment arrives on the LDRR.

Charges for Stand-By Switching Services

When the LDRR locomotive and operating crew are held at the request of an industry or shippers agent, or when the locomotive and crew are delayed by an industry or shippers agent within the confines of the industry or immediately adjacent thereto, or is requested by the industry or shippers agent to perform extra switching service before or after regular switching service, the charge for such a stand-by, delay, or extra switch service shall be at the rate of \$300.00 for the first hour or fraction thereof with a minimum of 4 hours.

Re-Spotting Charge

When cars placed by LDRR at industry or team tracks for loading or unloading are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by LDRR from industry or team tracks, they will be subject to a charge of \$350.00.

The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by LDRR.

Re-Inspection of Loaded Railcar

After an initial inspection of a loaded railcar is made and another inspection is required these cars will be subject to a charge of \$100.00 per car.

Customer Switching and Accessorial Services

Method For Submission Of Forwarding Instructions

LDRR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. LDRR will accept forwarding instructions to its Customer Service Center via fax (904-999-5322) or via email (LDRR-cs@gwrr.com), subject to a \$75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The LDRR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. LDRR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method To Release Empty Railcars

LDRR will accept empty release information using ShipperConnectTM at no charge. LDRR will accept empty release information to its Customer Service Center via fax (904-999-5322) or via email (LDRR-cs@gwrr.com) subject to a \$75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date And Time Record Of Notifications

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to LDRR, the recorded date and time at which the instructions are received by LDRR will govern.