Optional Services Catalog Customer Switching and Accessorial Services

Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing – On-Time

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to

make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

SouthernDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Hours of Operation

The normal operating hours of the Galveston Railroad are 7:00AM to 11:00PM Monday through Friday. Saturday and Sunday operating hours are 7:00AM to 5:00PM.



a Genesee & Wyoming Company

GVSR 7006-17

(Cancels all previous versions)

- Customer Switching
- Billing Guarantee
- Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

Please contact your local marketing representative if you have any questions concerning your business on the GVSR.

This document is subject to the terms, conditions and guidelines provided in the Port & Switching Tariff 1000-series.

The Port & Switching Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the GVSR.

Any charges not covered on this GVSR 7006 are subject to rules and provisions found in the Port & Switching Tariff 1000 Series.

www.gwrr.com

Optional Services Catalog Customer Switching and Accessorial Services



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Charge Schedule:

ITEM 6000 Intra-Plant Switching S315 per switch ITEM 6010 Intra-Terminal Switching S551 per switch ITEM 6020 Inter-Terminal Switching S551 per switch ITEM 6040 Cars Received in Error by Carrier – All Other Carriers ITEM 6050 Car Released with no Bill of Lading or Written Order S499 per car Special Service See below: Special service when the train crew is NOT used exclusively to perform the service of the requesting functioner ustomer. Special service when the train crew is NOT used exclusively to perform the service of the requesting functioner. Whinimum charge \$2,000 per or to twelve (12) hours Additional locomotive(s) for Special Service Minimum charge \$5,000 per or to twelve (12) hours Additional locomotive(s) for Special Service Minimum charge \$1,000 per or Special Train Cancellation Fee Minimum charge \$1,000 per or Special Train Cancellation Fee Minimum charge \$1,000 per or Special Train Cancellation Fee Minimum charge \$1,000 per or Special Train Gancellation Fee Minimum charge \$1,000 per or Special Train Gancellation Fee Minimum charge \$1,000 per or Special Train Cancellation Fee Minimum charge \$1,000 per or Special Train Gancellation Fee Minimum charge \$1,000 per or Special Train Gancellation Fee Minimum charge \$1,000 per or Special Train Gancellation Fee Minimum charge \$1,000 per or Special Train Gancellation Fee Minimum charge \$1,000 per or Special Train Gancel Minimum charge \$1,000 per or Special Train Gancellation Fee Minimum charge \$1,000 per or Gancellation	vent
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TEM 6050 Car Released with no Bill of Lading or Written Order Special Service Special Service Special Service when the train crew is NOT used exclusively to perform the service of the requesting customer Special service when the train crew IS provided for the exclusive use of the requesting customer, up to twelve (12) hours Additional locomotive(s) for Special Service Minimum charge \$5,000 per (12) hours Additional locomotive(s) for Special Service Minimum charge \$1,000 per (13) hours Minimum charge \$1,000 per (14) hours Minimum charge \$1,000 per (14) hours Minimum charge \$1,000 per (15) hours Minimum charg	vent
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ITEM 6140 Empty Cars Ordered, Not Loaded S578 per car ITEM 6150 Cars Ordered on behalf of Customer, Cancelled While En Route Empty or Loaded Railcars Released, Not Available to Pull Empty or Loaded Railcars Ordered In, Unable to Place S893 per event ITEM 6210 Diversion/Reconsignment (This charge does not apply to Unit Train traffic) S446 per car ITEM 6215 Changes or Corrections to Billing, from Customer ITEM 6230 Failure to Deliver Load to Supplying Carrier ITEM 6250 Method for Submission of Forwarding Instructions & Additional Services ITEM 6255 Method to Release Empty Railcars ITEM 6265 Equipment Mis-Use Charge ITEM 6270 Cars Ordered & Rejected by Customer ITEM 6270 Charges for Stand-By Switching Service ITEM 6280 Re-Spotting/Incidental Switching Charge S3.15 per mile,	
TEM 6150 Cars Ordered on behalf of Customer, Cancelled While En Route \$289 per car TEM 6170	
ITEM 6170 Empty or Loaded Railcars Released, Not Available to Pull S893 per event Empty or Loaded Railcars Ordered In, Unable to Place S893 per event Empty or Loaded Railcars Ordered In, Unable to Place S893 per event Empty or Loaded Railcars Ordered In, Unable to Place S893 per event Empty or Loaded Railcars Ordered In, Unable to Place S893 per event Empty or Loaded Railcars Ordered In, Unable to Place S893 per car Empty 6215 Changes or Corrections to Billing, from Customer Empty 6230 Failure to Deliver Load to Supplying Carrier Empty 6250 Method for Submission of Forwarding Instructions & Additional Services Empty 6255 Method to Release Empty Railcars Equipment Mis-Use Charge Empty 6275 Charges for Stand-By Switching Service Empty 6280 Re-Spotting/Incidental Switching Charge S3.15 per mile, Empty Freight Cars	
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ITEM 6285 Handling of Empty Freight Cars \$3.15 per mile,	
ITEM 6285 Handling of Empty Freight Cars	
Handling of Empty Freight Cars	
150 mile minimum – per car	
TTEM 6290 Dimensional Load Charges Consult Sales & Marketing R	epresentative
TTEM 6295 Cars Unsafe or Improperly Loaded or in Dangerous Manner Minimum Charge \$3,000 per	car
TTEM 6305 Car Ordering by Specific Number (Cherry Picking) \$473 per car	
ITEM 6315 Empty Cars Received, Not Ordered \$263 per car	
ITEM 6325 Incomplete Bill of Lading Information \$105 per event	
TTEM 6330 Locomotive Movement Consult Sales & Marketing R	epresentative
ITEM 6335 Re-Railing Railcars & Railcars Damaged by Customers Minimum Charge \$2,500	
ITEM 6341 Cars Not Properly Placarded \$420 per car	
ITEM 6345 Railcars Rejected by Customer as Unsuitable for Loading, Customer Refused Loaded Cars \$263 per car	
ITEM 6355 Weighing \$289 per car	
TTEM 6360 Unit Trains - Cannot be received by Customer, on Customer Track \$6,000 per train, per day	

LINE HAUL SWITCHING

GVSR will perform switching between warehouses, industries and wharves located on its line and points of interchange.

• Empty or Loaded Cars Inbound or Outbound UP charge: \$315

BNSF charge: \$315

• Intermediate Switch Charge between BNSF &/or UP: \$315