

# Optional Services Catalog Customer Switching and Accessorial Services



**a Genesee & Wyoming Company**

## Charge Schedule

Item 6000	Intra-Plant Switch	\$300
Item 6010	Intra-Terminal Switch	\$575
Item 6020	Inter-Terminal Switch	\$575
Item 6210	Diversion/Re-consignment	\$410
Item 6040	Error Moves	\$600
Item 6050	Car Released without Bill of Lading	\$575
Item 6070	Special Train Charges	\$4,000 Minimum (\$1000/hr >4 hours)
Item 6080	Closing Doors	\$400
Item 6090	Overload Charges	\$600
Item 6130	Turning of Car (where applicable)	\$400
Item 6140	Empty Cars Ordered But Not Loaded	\$550
Item 6150	Cars Ordered and Cancelled while En Route	\$200
Item 6160	Cars Received and Refused due to Improper Condition	\$600
Item 6170	Empty/Loaded Cars Released but Not Available to Pull	\$600
Item 6180	Empty/Loaded Cars Ordered In But Unable to Place	\$600
	Weighing / Re-weighing (each – where applicable)	\$300

## **ETRY 7006-8**

(Cancels all previous versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

[www.gwrr.com](http://www.gwrr.com)

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## **Billing Guarantees**

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process

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## **Billing – On-Time**

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

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## **Billing Disputes**

**We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

[CoastalDisputes@gwrr.com](mailto:CoastalDisputes@gwrr.com)

Along with a brief description, your claim must include the car initial and number and the related invoice number.

*Any claim not filed within thirty (30) days from the date of the invoice will be declined.*

*Any non-disputed charges should be paid by the due date listed on the respective invoice.*

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## **Hours of Operation**

The normal operating hours of the East Tennessee Railway are Monday through Friday, 6:00 AM to 3:00 PM.

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Please contact your local marketing representative if you have any questions concerning your business on the ETRY:

**Mr. Steve Laird**

**AVP, Sales & Marketing**

Office: (904) 596-1096

Cell: (904) 451-3800

[steve.laird@gwrr.com](mailto:steve.laird@gwrr.com)

This document is subject to the terms, conditions and guidelines provided in the Coastal Region General Tariff 1000.

The Coastal Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the ETRY.

Any charges not covered on this ETRY 7006 are subject to rules and provisions found in the Coastal Region General Tariff 1000 Series Tariff.

# Optional Services Catalog

## Customer Switching and Accessorial Services

ADDENDUM 1 ETRY

### **Handling of Empty Freight Cars**

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on ETRY and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on ETRY.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars. The charge for movement of empty cars is \$550 per car. ETRY will not be responsible for the payment of any per diem or mileage charges, nor will ETRY absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

ETRY's maximum liability for loss and damage is \$100.00 per railcar.

### **Method for Submission of Forwarding Instructions**

ETRY will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. ETRY will accept forwarding instructions to its Transportation Logistics Center (TLC) via fax (1-904-256-1475) or via email ([ETRY-cs@gwrr.com](mailto:ETRY-cs@gwrr.com)), subject to a \$125.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The ETRY reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. ETRY will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

### **Over-Dimensional and/or Heavy Loads**

Rates for any one or more of the following conditions must be on an individual shipment basis arranged with the ETRY prior to shipment from or arrival to the ETRY.

- Car having capacity exceeding 286,000 lbs gross weight
- Clearance/Dimensional shipments with heights exceeding 15', width exceeding 11'6", or weight restrictions or any single piece exceeding 75,000 lbs.
- All cars of AAR Car Types FA,FC,FCA,FD,FMS,FW,FL,LG and LS.

See Section VII of the Coastal Region General Tariff 1000 for information for moving high/wide or heavy shipments on the ETRY. All Clearance Requirements must be met before shipment arrives on the ETRY.

# Optional Services Catalog

## **Customer Switching and Accessorial Services**

ADDENDUM 1 ETRY

### **Charges for Stand-By Switching Services**

When the ETRY locomotive and operating crew are held at the request of an industry or shippers agent, or when the locomotive and crew are delayed by an industry or shippers agent within the confines of the industry or immediately adjacent thereto, or is requested by the industry or shippers agent to perform extra switching service before or after regular switching service, the charge for such a stand-by, delay, or extra switch service shall be at the rate of \$600.00 per hour with a 4 hour minimum.

### **Re-spot Charge For Release Of Partially Loaded/Unloaded Cars:**

When cars are placed by ETRY at industry or team tracks for loading or unloading and are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by ETRY from industry or teams tracks, a charge of \$400 will be assessed for the “Re-Spot” at industry or team track to complete the loading or unloading of cars.

The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by ETRY.

### **Equipment Mis-Use Charges**

If the ETRY provides to the shipper a CSXT controlled or furnished freight car, such car must be routed via a route in which the CSXT participates as a line-haul carrier.

If the ETRY provides to the shipper a NS controlled or furnished freight car, such car must be routed via a route in which the NS participates as a line-haul carrier.

If cars are not routed, per the above, a charge of \$2000 per car will be assessed to the entity and/or individual who provided the routing instructions. Such charges will be in addition to any charges which the CSXT or NS may assess.

Exception: This charge will not be assessed when the entity and/or individual who provided the routing instructions has received prior concurrence of the CSXT or NS car management department, respectively, and furnishes same to ETRY, to use such equipment via other than the CSXT or NS, respectively.