

Optional Services Catalog

Customer Switching and Accessorial Services



a Genesee & Wyoming Company

Charge Schedule

| | | | |
|-----------|---|---|--------|
| Item 6000 | Intra-Plant Switch | | ^\$350 |
| Item 6010 | Intra-Terminal Switch | | ^\$400 |
| Item 6020 | Inter-Terminal Switch | | ^\$400 |
| Item 6210 | Diversion/Re-consignment | | ^\$400 |
| Item 6040 | Error Moves | | ^\$550 |
| Item 6050 | Car Released Without Bill of Lading | | ^\$550 |
| Item 6070 | Special Train Charges | \$5,000 Minimum (\$100/mile – 50 mile minimum) | |
| Item 6080 | Closing Doors | | \$300 |
| Item 6090 | Overload Charges | | ^\$550 |
| Item 6120 | Car Released Empty when Loaded or Vice Verse | | ^\$550 |
| Item 6140 | Empty Cars Ordered, Not Loaded | | ^\$600 |
| Item 6150 | Cars Ordered, Cancelled While En Route | | ^\$600 |
| Item 6160 | Cars Received, Refused Due to Improper Condition | | ^\$550 |
| Item 6170 | Empty/Loaded Cars Released, Not Available to Pull | | ^\$550 |
| Item 6180 | Empty/Loaded Cars Ordered In, Unable to Place | | ^\$550 |

EAR 7006-16

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com



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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

SouthernDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Please contact your local marketing representative if you have any questions concerning your business on the EARY:

Trevor Wilhelmy
Director, Sales & Marketing
(904) 596-1757
twilhelmy@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the EARY.

Any charges not covered on this EARY 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000 Series.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on EARY and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on EARY.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is ^\$400.00 per car. EARY will not be responsible for the payment of any per diem or mileage charges, nor will EARY absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

EARY's maximum liability for loss and damage is \$100.00 per railcar.

Re-Spotting Charge

When cars placed by EARY at industry or team tracks for loading or unloading are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by EARY from industry or team tracks, they will be subject to a charge of ^\$350.00.

The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by EARY.

Method for Submission of Forwarding Instructions

EARY will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. EARY will accept forwarding instructions to its Transportation Logistics Center (TLC) via fax (904-394-1599) or via email (EARY-cs@gwrr.com), subject to a \$75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The EARY reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. EARY will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

EARY will accept empty release information using ShipperConnect™ at no charge. EARY will accept empty release information to its Transportation Logistics Center (TLC) via fax (904-394-1599) or via email (EARY-cs@gwrr.com) subject to a \$75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to EARY, the recorded date and time at which the instructions are received by EARY will govern.