

Optional Services Catalog  
**Customer Switching  
and Accessorial Services**



**a Genesee & Wyoming Company**

## Charge Schedule

Intra-Plant Switch	\$175	Item 6000
Intra-Terminal Switch	\$225	Item 6010
Inter-Terminal Switch	\$275	Item 6020
Diversion/Re-consignment	\$250	Item 6210
Error Moves	\$465	Item 6040
Car Released		
Without Bill of Lading	\$250	Item 6050
Special Train Charges	Minimum	Item 6070
	\$1,120	
(Each add'l hour >4-12 hours = \$280 per hour)		
Overload Charges	\$500	Item 6090
Turning of Car	\$300	Item 6130
Empty Cars Ordered but Not Loaded	\$115	Item 6140
Cars Ordered and Cancelled While En route	\$150	Item 6150
Cars Received and Refused Due to Improper Condition	\$390	Item 6160
Empty/Loaded Cars Released but Not Available to Pull	\$500	Item 6170
Empty/Loaded Cars Ordered In But Unable to Place	\$500	Item 6180
Weighing	\$250	

## MQT 7006-6

(Cancels All Prior Versions)

### Customer Switching

### Billing Guarantee

### Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

**[www.gwrr.com](http://www.gwrr.com)**

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## **Billing Guarantees**

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

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### **Billing – On-Time**

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

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### **Billing Disputes**

**We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: [MQT-Billing@gwrr.com](mailto:MQT-Billing@gwrr.com) or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

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Please contact your local marketing representative if you have any questions concerning your business on the MQT:

Mr. Justin Headworth  
231-845-9000

[justin.headworth@gwrr.com](mailto:justin.headworth@gwrr.com)

This document is subject to the terms, conditions and guidelines provided in the Mid West Region General Tariff 1000.

The Mid West Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the MQT.

Any charges not covered on this MQT 7006 are subject to rules and provisions found in the Mid West Region General Tariff 1000 Series Tariff.

## **Customer Switching and Accessorial Services**

### **Handling of Empty Freight Cars**

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on MQT and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on MQT.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$2.64 per mile with a minimum of \$465. MQT will not be responsible for the payment of any per diem or mileage charges, nor will MQT absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

MQT's maximum liability for loss and damage is \$100.00 per railcar.

## **Customer Switching and Accessorial Services**

### **Method for Submission of Forwarding Instructions**

MQT will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. MQT will accept forwarding instructions to its Customer Service Group via fax (1-855-837-7910) or via email ([MQT-cs@gwrr.com](mailto:MQT-cs@gwrr.com)), subject to a \$35.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The MQT reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. MQT will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

### **Method to Release Empty Railcars**

MQT will accept empty release information using ShipperConnect™ at no charge. MQT will accept empty release information to its Customer Service Group via fax (1-855-837-7910) or via email ([MQT-cs@gwrr.com](mailto:MQT-cs@gwrr.com)) subject to a \$35.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

### **Date and Time Record on Notification**

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to MQT, the recorded date and time at which the instructions are received by MQT will govern.