Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

VCRR 7006-11

(Cancels All Prior Versions)

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Charge Schedule

Intra-Plant Switch	$350	Item 6000
Intra-Terminal Switch	$350	Item 6010
Inter-Terminal Switch	$350	Item 6020
Diversion/Re-consignment	$400	Item 6210
Error Moves	$500	Item 6040
Car Switched from Constructive Placement Status	Cancelled	Item 6045
Car Released Without Bill of Lading	$200	Item 6050
Special Train Charges	Minimum $3,000	Item 6070

(Each add'l hour >8 hours = $800 per hour)

Closing Doors	$600	Item 6080
Overload Charges	$500	Item 6090
Turning of Car	$250	Item 6130
Empty Cars Ordered But Not Loaded	$500	Item 6140
Cars Ordered and Cancelled While En route	$150	Item 6150
Cars Received and Refused Due to Improper Condition	$500	Item 6160
Empty/Loaded Cars Released But Not Available to Pull	$500	Item 6170
Empty/Loaded Cars Ordered In But Unable to Place	$500	Item 6180

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: VCRR-Billing@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the VCRR:

Mr. Clint Ashmead
166 East 14000 South
Suite 140
Draper, UT 84020
(801) 356-9163
cashmead@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Mountain West General Tariff 1000.

The Mountain West General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the VCRR.

Any charges not covered on this VCRR 7006 are subject to rules and provisions found in the Mountain West General Tariff 1000 Series Tariff.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on VCRR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on VCRR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $300 per car. VCRR will not be responsible for the payment of any per diem or mileage charges, nor will VCRR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

VCRR's maximum liability for loss and damage is $100.00 per railcar.

Method for Submission of Forwarding Instructions

VCRR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. VCRR will accept forwarding instructions to its Transportation Logistics Center (TLC) via fax (1-989-797-5171) or via email (**VCRR-cs@gwrr.com**), subject to a $35.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The VCRR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. VCRR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

VCRR will accept empty release information using ShipperConnect™ at no charge. VCRR will accept empty release information to its Transportation Logistics Center (TLC) via fax (1-989-797-5171) or via email (**VCRR-cs@gwrr.com**) subject to a $35.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to VCRR, the recorded date and time at which the instructions are received by VCRR will govern.