Optional Services Catalog

Extended Asset Use

a Genesee & Wyoming Company

AGR 6007

(Cancels All Prior Versions)

Loading and Unloading Flexibility for Unit Trains

Minimum 70 Cars Unit Train

Billing Guarantee

Weekly Invoicing

Flexible Asset Utilization…

The effective management of railcars is critical to the success of AGR and our customers. Efficient asset utilization benefits you by increasing the availability of railcars.

Extended use of railway provided assets

When customer is unable to accept a Unit Train for delivery, the entire Unit Train will be constructively placed at the location where it is stopped in transit by AGR. When this constructive placement occurs outside of the on-line customer's facility a charge of **Five Thousand Dollars ($5,000)** per each twenty four (24) hour period or portion thereof will be assessed to the on-line customer from the time the cars are constructively placed until actual placement at customer's facility. This provision only applies to unit trains of privately owned cars.

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

Please contact your local marketing representative if you have any questions concerning this service.

Mr. Kirk Quinlivan
734 Hixon Road (Fountain)
Monroeville, AL 36460
Phone: (251) 575-8900
Kirk.quinlivan@gwrr.com

This document is subject to the terms, conditions and guidelines provided in The General Tariff 1000.

www.gwrr.com

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing On-Time

We commit to bill you on time

We have changed our systems to issue Extended Asset Utilization invoices weekly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to AGR-billing@gwrr.com or Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Flexible Car Ordering...

Things don't always go as planned. We recognize that, sometimes, you will have to change your railcar order for loading or unloading. When this involves ordering an empty railcar for loading and actual or constructive placement is performed, and the railcar is then released without being loaded, it is classified as a *railcar ordered but not used.*