Optional Services Catalog

# Customer Switching and Accessorial Services

a Genesee & Wyoming Company

## Charge Schedule

| | | |
|---|---|---|
| Item 6000 | Intra-Plant Switch | $250 |
| Item 6010 | Intra-Terminal Switch | $300 |
| Item 6020 | Inter-Terminal Switch | $300 |
| Item 6210 | Diversion/Re-consignment | $350 |
| Item 6040 | Error Moves | $500 |
| Item 6050 | Car Released without Bill of Lading | $500 |
| Item 6070 | Special Train Charges | $5,000 Minimum ($100/mile, 50 mile minimum) |
| Item 6080 | Closing Doors | $300 |
| Item 6090 | Overload Charges | $500 |
| Item 6140 | Empty Cars Ordered But Not Loaded | $500 |
| Item 6150 | Cars Ordered and Cancelled while En Route | $500 |
| Item 6160 | Cars Received and Refused due to Improper Condition | $500 |
| Item 6170 | Empty/Loaded Cars Released but Not Available to Pull | $500 |
| Item 6180 | Empty/Loaded Cars Ordered In But Unable to Place | $500 |
| | Re-spotting of Cars | $250 |

**VR 7006-6**

**(Cancels All Prior Versions)**

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

**www.gwrr.com**

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## Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

## Billing – On-Time

**We commit to bill you on time**
We will issue Customer Switching and Accessorial Services invoices monthly.

## Billing Disputes

**We commit to addressing disputed bills quickly**
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: VR-Billing@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the VR:

Mr. Trevor Wilhelmy
Director, Sales & Marketing
(904) 596-1757
**twilhelmy@gwrr.com**

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the VR.

Any charges not covered on this VR 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000 Series Tariff.

## Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on VR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on VR.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $300 per car. VR will not be responsible for the payment of any per diem or mileage charges, nor will VR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

VR's maximum liability for loss and damage is $100.00 per railcar.

## Turning of a Railcar to Permit Loading and Unloading

The charge for turning a railcar will be $300.00. The cars will remain on continuous demurrage transaction beginning with time of initial placement and notification on the VR.

## Dimensional Load Charges

Minimum charges of $ 5,000 for a dimensional load. Please consult your Marketing Representative for a rate quote.

See Section VII of the Southern Region General Tariff 1000 for information for moving high/wide or heavy shipments on the VR. All Clearance Requirements must be met before shipment arrives on the VR.

## Charges for Stand-By Switching Services

When the VR locomotive and operating crew are held at the request of an industry or shippers agent, or when the locomotive and crew are delayed by an industry or shippers agent within the confines of the industry or immediately adjacent thereto, or is requested by the industry or shippers agent to perform extra switching service before or after regular switching service, the charge for such a stand-by, delay, or extra switch service shall be at the rate of $300.00 for the first hour or fraction thereof with a minimum of 4 hours.

## Cars Interchanged in Error

Cars, loaded or empty, received by the VR in error from delivering carrier will be returned to delivering carrier at the charge of $500.00 per car. This charge will be assessed against the delivering carrier and includes empties delivered by connecting carriers that were not ordered for loading.

## Interchange Switching

The VR will move cars to or from point of interchange with CSXT, from or to Valdosta, GA for the account of Langdale Company, at the charges below. These charges will be assessed to CSXT:

- Poles $350 per car
- Woodchips $333 per car
- All Others $370 per car

The VR will move cars to point of interchange with the GFRR (via NS) to or from Valdosta, GA to or from Willacoochee, GA for the account of Langdale Company, O I Siding, GA at the following charges. Langdale will be assessed these charges:

- Woodchips $333 per car
- All Other $370 per car

## Industrial Park Switching

The VR will perform switching between industries located at Azalea City Industrial Park, S. Valdosta, GA and interchange with CSXT and NS with the charges below:

| INDUSTRY | COMMODITY | CHARGE |
|---|---|---|
| Standlee Hay | Hay (inbound) | $372 |
| | Beet Pulp (inbound) | $372 |
| | Peat Moss or Peat Moss Filter | $372 |
| | Birdseed (inbound) | $372 |
| | Cottonseed (outbound) | $372 |
| All Others | All except above | $605 |
| | Hazardous Commodities | $1146 |

NOTE: The above rates are not subject to fuel surcharge

## METHOD FOR SUBMISSION OF FORWARDING INSTRUCTIONS

VR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. VR will accept forwarding instructions to its Customer Service Center via fax (1-888-859-4229) or via email (**VR-cs@gwrr.com**), subject to a **$75.00** charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The VR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. VR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

## METHOD TO RELEASE EMPTY RAILCARS

VR will accept empty release information using ShipperConnect™ at no charge. VR will accept empty release information to its Customer Service Center via fax (1.888-859-4229) or via email (**VR-cs@gwrr.com**) subject to a **$75.00** charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

## DATE AND TIME RECORD OF NOTIFICATIONS

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to VR , the recorded date and time at which the instructions are received by VR will govern.