Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

MMRR 7006-15

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Charge Schedule

Item 6000	Intra-Plant Switch	$275
Item 6010	Intra-Terminal Switch	$525
Item 6020	Inter-Terminal Switch	$525
Item 6040	Error Moves	$500
Item 6050	Car Released Without Bill of Lading	$400
Item 6070	Special Train Charges	Minimum $6,000 (Each additional hour >8 Hours = $135 Per Hour)
Item 6080	Closing Doors	$300
Item 6090	Overload Charges	$500
Item 6140	Empty Cars Ordered, Not Loaded	$500
Item 6150	Cars Ordered, Cancelled While En Route	$150
Item 6160	Cars Received, Refused Due to Improper Condition	$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	$500
Item 6210	Diversion/Re-consignment	$350
	Weighing	$250

a Genesee & Wyoming Company

Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to: MidwestDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Please contact your local marketing representative if you have any questions concerning your business on the MMRR:

Sarah Pawlanta
Manager, Sales & Marketing
Email: Sarah.Pawlanta@gwrr.com
Phone: (989) 797-5145

This document is subject to the terms, conditions and guidelines provided in the Midwest Region General Tariff 1000.

The Midwest Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the MMRR.

Any charges not covered on this MMRR 7006 are subject to rules and provisions found in the Midwest Region General Tariff 1000.

Switching – Turning of Cars to Permit Unloading

1) In instances where it is desired that freight in carloads be placed on delivery tracks for loading at stop-off points or unloading at stop-off points or destinations from one particular side or end of car, cars must be properly placarded on both sides and notation made on Bill of Lading and waybill substantially as follows:

NOTICE TO CARRIER

Deliver car for loading or unloading from the door or end specified by placard.

2) When freight in carloads is not properly placarded on both sides of car to load or unload from one particular side or end of car, shipper or consignee directs carrier to turn and return to their track for loading or unloading, the following charge shall apply:

CHARGES (See Note A)

If a car is turned at a "Y"	Charge Per Car
A. Within the corporate limits of the station at which "Y" is located	$110.00
B. Outside the corporate limits of such station	$260.00

Note A – If Bill of Lading carries notation that car has been placarded, and placard has disappeared before placement, the charge named herein will not apply.

Unit Train Switching Charges

On unit train shipments when additional switching is required at one location, a total charge for this switching will be assessed as designated below:

- $1500.00 for 90 car unit trains
- $1000.00 for 65 car unit trains.

Method for Submission of Forwarding Instructions

MMRR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. MMRR will accept forwarding instructions to its Customer Service Center via fax (1-855-634-5101) or via email **MMRR-cs@gwrr.com** subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.
The MMRR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. MMRR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

MMRR will accept empty release information using ShipperConnect™ at no charge. MMRR will accept empty release information to its Transportation Logistics Center (TLC) via fax (1-855-634-5101) or via email **MMRR-cs@gwrr.com** subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to MMRR, the recorded date and time at which the instructions are received by MMRR will govern.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on MMRR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on MMRR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $300.00 per car. MMRR will not be responsible for the payment of any per diem or mileage charges, nor will MMRR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

MMRR's maximum liability for loss and damage is $100.00 per railcar.