

Optional Services Catalog  
**Customer Switching  
and Accessorial Services**



*a Genesee & Wyoming Company*

## Charge Schedule

Intra-Plant Switch	\$350	Item 6000
Intra-Terminal Switch	\$350	Item 6010
Inter-Terminal Switch	\$350	Item 6020
Diversion/Re-consignment	\$350	Item 6210
Error Moves	\$500	Item 6040
Car Released Without Bill of Lading	\$500	Item 6050
Special Train Charges	Minimum \$5,000 (\$100/mile – 50 mile minimum)	Item 6070
Closing Doors	\$300	Item 6080
Overload Charges	\$500	Item 6090
Re-Spot Charges	\$350	
Empty Cars Ordered but Not Loaded	\$500	Item 6140
Cars Ordered and Cancelled While En route	\$150	Item 6150
Cars Received and Refused Due to Improper Condition	\$500	Item 6160
Empty/Loaded Cars Released but Not Available to Pull	\$500	Item 6170
Empty/Loaded Cars Ordered In But Unable to Place	\$500	Item 6180

## WGCR 7006-10

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

**[www.gwrr.com](http://www.gwrr.com)**

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## **Billing Guarantees**

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

### **Billing – On-Time**

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

### **Billing Disputes**

**We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: [WGCR-Billing@gwrr.com](mailto:WGCR-Billing@gwrr.com) or **Revenue Billing, 13901 Sutton Park Drive South, Suite 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

### **Days of Service:**

The WGCR operates Monday through Friday. Any additional service requests are subject to switching charges or special train service charges.

Please contact your local marketing representative if you have any questions concerning your business on the WGCR:

Mr. Trevor Wilhelmy  
Director, Sales & Marketing  
(904) 596-1757  
[twilhelmy@gwrr.com](mailto:twilhelmy@gwrr.com)

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the WGCR.

Any charges not covered on this WGCR 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000.

## **Customer Switching and Accessorial Services**

### **Handling of Empty Freight Cars**

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on WGCR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on WGCR.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$350 per car. WGCR will not be responsible for the payment of any per diem or mileage charges, nor will WGCR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

WGCR's maximum liability for loss and damage is \$100.00 per railcar.

### **Dimensional Load Charges**

Minimum charge of \$5,000 for dimensional load. Please consult your Marketing Representative for a rate quote.

### **Failure to Pull Interchange**

The WGCR will assess the connecting carrier a charge of \$55 per car per day for failure to pull cars offered in interchange.

## **Customer Switching and Accessorial Services**

### **Method for Submission of Forwarding Instructions**

WGCR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. WGCR will accept forwarding instructions to its Customer Service Center via fax (1-855-687-0479) or via email ([WGCR-cs@gwrr.com](mailto:WGCR-cs@gwrr.com)), subject to a **\$75.00** charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The WGCR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. WGCR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

### **Method to Release Empty Railcars**

WGCR will accept empty release information using ShipperConnect™ at no charge. WGCR will accept empty release information to its Customer Service Center via fax (1-855-687-0479) or via email ([WGCR-cs@gwrr.com](mailto:WGCR-cs@gwrr.com)) subject to a **\$75.00** charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

### **Date and Time Record on Notification**

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to WGCR, the recorded date and time at which the instructions are received by WGCR will govern.

## **Customer Switching and Accessorial Services**

### **SURCHARGES:**

The surcharge payment shown below is payable by the shipper or consignor on inbound and/or outbound shipments on the WGCR. These surcharge payments are to be collected by and accrued solely to the WGCR railroad. The surcharge established in the following table are not freight or other lawful charges within the meaning of Section 7 of the Uniform Bills of Lading and the execution of Section 7 shall not in any way relieve the shipper/consignee, nor receiver/consignee from liability for the payment of surcharges set forth in this table. When more than one surcharge applies each surcharge will be assessed. All surcharge fees must be paid within 15 days' of the date of invoice.

**WGCR Station:**

Enterprise, AL

**Surcharge:**

\$178