Optional Services Catalog

# Customer Switching and Accessorial Services

a Genesee & Wyoming Company

## Charge Schedule

| | | |
|---|---|---|
| Intra-Plant Switch | $150 | Item 6000 |
| Intra-Terminal Switch | $160 | Item 6010 |
| Inter-Terminal Switch | $160 | Item 6020 |
| Diversion/Re-consignment | $300 | Item 6210 |
| Error Moves | $500 | Item 6040 |
| Car Released Without Bill of Lading | $250 | Item 6050 |
| Special Train Charges | $1,200 Minimum ($300/hr >4 Hours) | Item 6070 |
| Closing Doors | $150 | Item 6080 |
| Overload Charges | $250 | Item 6090 |
| Re-spot Charge | $250 | |
| Cars to Repair Shop | **Cancelled** | |
| Turning of Car | $300 | Item 6130 |
| Empty Cars Ordered But Not Loaded | $250 | Item 6140 |
| Cars Ordered and Cancelled While En route | $150 | Item 6150 |
| Cars Received and Refused Due to Improper Condition | $500 | Item 6160 |
| Empty/Loaded Cars Released But Not Available to Pull | $500 | Item 6170 |
| Empty/Loaded Cars Ordered In But Unable to Place | $500 | Item 6180 |
| Weighing | $100 | |
| Re-Weighing | $150 | |

## CCH 7006-3

### Customer Switching

### Billing Guarantee

### Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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## Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

## Billing – On-Time

**We commit to bill you on time**
We will issue Customer Switching and Accessorial Services invoices monthly.

## Billing Disputes

**We commit to addressing disputed bills quickly**
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: CCH-Billing@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the CCH:

Danny Evans
(662) 435-6192
Danny.evans@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the CCH.

Any charges not covered on this CCH 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000.

## Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on CCH and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on CCH.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $300 per car. CCH will not be responsible for the payment of any per diem or mileage charges, nor will CCH absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

CCH's maximum liability for loss and damage is $100.00 per railcar.

## Storage Charge for Private Cars

When empty/loaded private cars are received but cannot be delivered on account of the inability of the consignee, such cars will be held at destination; or if it cannot reasonably be accommodated there, at an available hold point and notice sent or given the consignee that the cars or other equipment are so held, and time will be computed from the first 7:00 AM thereafter.

The charge for storage will be at the rate of $15.00 per car per day.

Cars taken out of storage with a local move to place at the customer will be assessed a charge of $250.00 per car.

## Misblocked or Misrouted Cars

Cars received by the CCH in interchange that are misblocked or misrouted will be returned to the delivery carrier at a charge of $250.00 per car. Charge will be assessed against delivery carrier.

## Dimensional Load Charges

Minimum charges of $ 5,000 for a dimensional load. Please consult your Marketing Representative for a rate quote.

See Section VII of the General Tariff 1000 for information for moving high/wide or heavy shipments on the CCH. All Clearance Requirements must be met before shipment arrives on the CCH.

## Charges for Stand-By Switching Services

When the CCH locomotive and operating crew are held at the request of an industry or shippers agent, or when the locomotive and crew are delayed by an industry or shippers agent within the confines of the industry or immediately adjacent thereto, or is requested by the industry or shippers agent to perform extra switching service before or after regular switching service, the charge for such a stand-by, delay, or extra switch service shall be at the rate of $300.00 for the first hour or fraction thereof with a minimum of 4 hours.

## Re-Spotting Charge

When cars placed by CCH at industry or team tracks for loading or unloading are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by CCH from industry or team tracks, they will be subject to a charge of $250.00.

The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by CCH.

## Special Train Handling

The CCH Railroad will charge $100.00 per train mile, minimum 35 miles, for all movements requiring special train handling. This includes any car(s) which require handling other than in normal train service. (Charges will be in addition to all other freight charges associated with the movement).

## METHOD FOR SUBMISSION OF FORWARDING INSTRUCTIONS

CCH will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. CCH will accept forwarding instructions to its Customer Service Center via fax (1-888-859-4229) or via email (**CCH-cs@gwrr.com**), subject to a $35.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The CCH reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. CCH will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

## METHOD TO RELEASE EMPTY RAILCARS

CCH will accept empty release information using ShipperConnect™ at no charge. CCH will accept empty release information to its Customer Service Center via fax (1.888-859-4229) or via email (**CCH-cs@gwrr.com**) subject to a $35.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

## DATE AND TIME RECORD OF NOTIFICATIONS

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to CCH, the recorded date and time at which the instructions are received by CCH will govern.