Optional Services Catalog

Extended Asset Use

a Genesee & Wyoming Company

HESR 6007-2

(Cancels All Prior Versions)

Loading and Unloading Flexibility for Unit Trains

Minimum 60 Cars Unit Train

Billing Guarantee

Weekly Invoicing

Flexible Asset Utilization…

The effective management of railcars is critical to the success of HESR and our customers. Efficient asset utilization benefits you by increasing the availability of railcars.

From time to time, you may need to use our railcars for a longer period of time. In that case we provide you, at your option, with the use of that equipment, for a fee.

Extended use of railway provided assets

We give you time for loading and unloading cars. If you choose to keep a railroad car, or a private car on railroad property, for additional time, you will be billed a simple flat daily fee. Weekends and Holidays are considered chargeable days.

All Equipment	FREE TIME	ITEM 3040
Loading or Unloading STCC 01,11,14, or 32 STCC – All Others	 24 Hours 24 Hours	 $60 per Railcar per Day $110 per Railcar per Day

All cars must be released at the same time. The clock does not stop until the last unit is released.

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

Please contact your local marketing representative if you have any questions concerning this service.

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This document is subject to the terms, conditions and guidelines provided in The Mid-Westl Region General Tariff 1000.

www.gwrr.com

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing On-Time

We commit to bill you on time

We have changed our systems to issue Extended Asset Utilization invoices weekly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to HESR-billing@gwrr.com or Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Foreign Line Locomotive Usage

There is no charge if the unit train's consist is private cars and are placed on private tracks except in cases where the power and crew are required to stay with the train.

Should the on-line patron request that the foreign line locomotives be removed from the train once it is actually placed, a charge of $2,500 will be assessed to the customer requesting the removal.

Flexible Car Ordering...

Things don't always go as planned. We recognize that, sometimes, you will have to change your railcar order for loading or unloading. When this involves ordering an empty railcar for loading and actual or constructive placement is performed, and the railcar is then released without being loaded, it is classified as a *railcar ordered but not used.*