Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

Charge Schedule

Intra-Plant Switch	$150	Item 6000
Intra-Terminal Switch	$300	Item 6010
Inter-Terminal Switch	$300	Item 6020
Diversion/Re-consignment	$300	Item 6210
Error Moves	$500	Item 6040
Car Released Without Bill of Lading	$250	Item 6050
Special Train Charges	$1,200 Minimum ($300/hr >4 Hours)	Item 6070
Closing Doors	$150	Item 6080
Overload Charges	$250	Item 6090
Re-spot Charge	$250	
Cars to Repair Shop	**Cancelled**	
Turning of Car	$300	Item 6130
Empty Cars Ordered But Not Loaded	$250	Item 6140
Cars Ordered and Cancelled While En route	$150	Item 6150
Cars Received and Refused Due to Improper Condition	$500	Item 6160
Empty/Loaded Cars Released But Not Available to Pull	$500	Item 6170
Empty/Loaded Cars Ordered In But Unable to Place	$500	Item 6180

KWT 7006-5

Cancels all Prior Versions

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: KWT-Billing@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the KWT:

Donnie Mason
(904) 900-6287
donnie.mason@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the KWT.

Any charges not covered on this KWT 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000 Series Tariff.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on KWT and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on KWT.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $371 per car. KWT will not be responsible for the payment of any per diem or mileage charges, nor will KWT absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

KWT's maximum liability for loss and damage is $100.00 per railcar.

Dimensional Load Charges

Minimum charges of $ 5,000 for a dimensional load. Please consult your Marketing Representative for a rate quote.

See Section VII of the Southern Region General Tariff 1000 for information for moving high/wide or heavy shipments on the KWT. All Clearance Requirements must be met before shipment arrives on the KWT.

Charges for Stand-By Switching Services

When the KWT locomotive and operating crew are held at the request of an industry or shippers agent, or when the locomotive and crew are delayed by an industry or shippers agent within the confines of the industry or immediately adjacent thereto, or is requested by the industry or shippers agent to perform extra switching service before or after regular switching service, the charge for such a stand-by, delay, or extra switch service shall be at the rate of $300.00 for the first hour or fraction thereof with a minimum of 4 hours.

Special Train Service – Dimensional Loads

The following charge will apply when this railroad determines that it is necessary, due to the dimensions, weight or other characteristics of the shipment, the car(s) must be moved in a special, dedicated train

$2,500.00 per train

(The above charge will be in addition to all other charges associated with the movement).

Empty Cars Received but Not Ordered

When an empty car is received in interchange that was not ordered and KWT has no empty car orders to which the car can be applied, a $250 charge per car will be assessed against the delivering carrier and car will be returned empty to receiving road.

Line Haul Charges to Murray, KY:

Charges for movement of railcars inbound to Murray, KY on the KWT will be $2500 per switch and will be invoiced to the consignee.

METHOD FOR SUBMISSION OF FORWARDING INSTRUCTIONS

KWT will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. KWT will accept forwarding instructions to its Customer Service Center via fax (1-888-859-4229) or via email (**KWT-cs@gwrr.com**), subject to a $35.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The KWT reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. KWT will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

METHOD TO RELEASE EMPTY RAILCARS

KWT will accept empty release information using ShipperConnect™ at no charge. KWT will accept empty release information to its Customer Service Center via fax (1.888-859-4229) or via email (**KWT-cs@gwrr.com**) subject to a $35.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

DATE AND TIME RECORD OF NOTIFICATIONS

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to KWT, the recorded date and time at which the instructions are received by KWT will govern.