Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

TR 7006-1

(Cancels All Prior Versions)

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Charge Schedule

Intra-Plant Switch	$250	Item 6000
Intra-Terminal Switch	$500	Item 6010
Inter-Terminal Switch	$500	Item 6020
Diversion/Re-consignment	$350	Item 6210
Error Moves	$500	Item 6040
Re-Spotting Car	$250	
Car Released Without Bill of Lading	$400	Item 6050
Special Train Charges	Minimum $3,000 > 4hr = $750/hr	Item 6070
Closing Doors	$300	Item 6080
Overload Charges	$500	Item 6090
Turning of Car	$300	Item 6130
Empty Cars Ordered but Not Loaded	$500	Item 6140
Cars Ordered and Cancelled While En route	$150	Item 6150
Cars Received and Refused Due to Improper Condition	$500	Item 6160
Empty/Loaded Cars Released but Not Available to Pull	$500	Item 6170
Empty/Loaded Cars Ordered In But Unable to Place	$500	Item 6180

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to**: TR-Billing@gwrr.com** or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Holiday Observance:

New Year's Day
Thanksgiving Day
Christmas Day

These days apply on the TR and this information Supersedes the Holiday List found in the Mid West General Tariff 1000.

Please contact your local marketing representative if you have any questions concerning your business on the TR :

Justin Headworth
Justin.headworth@gwrr.com
231-845-9000 x 223

This document is subject to the terms, conditions and guidelines provided in the Mid West Region General Tariff 1000.

The Mid West Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the TR .

Any charges not covered on this TR 7006 are subject to rules and provisions found in the Mid West Region General Tariff 1000 Tariff.

Hours of Operation:

Sunday thru Saturday
5:00AM – 3:00PM

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on TR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on TR .

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is **$200.00** per car. TR will not be responsible for the payment of any per diem or mileage charges, nor will TR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

TR 's maximum liability for loss and damage is $100.00 per railcar.

Stand-By Switching Service

When the TR locomotive and operating crew are held at the request of any industry or shippers agent, or when the locomotive and crew are delayed by an industry or shippers agent within the confines of the Industry or immediately adjacent thereto or is requested by the industry or shippers agent to perform extra switching service before or after regular switching service, the charge for such a standby delay or extra switch service shall be at the rate of $350 for the first hour or fraction thereof. All charges in excess of one (1) hour shall be on a quarter hour basis at $75 per quarter hour or fraction thereof. Such charges shall be in addition to other published charges, if any, applicable to cars delayed or handled.

Cars Returned to Home Shop or with No Disposition Instructions

When private empty cars are being returned to home shop or TR marked cars are returning to the TR with no disposition instructions, a charge of $200 per car will be assessed.

Over-Dimensional and/or Heavy Loads

Rates for any one or more of the following conditions must be on an individual shipment basis arranged with TR prior to shipment from or arrival to TR:

- Car having a capacity exceeding 263,000 lbs gross weight
- Clearance/Dimensional shipments with heights exceeding 15’, width exceeding 11’6” or weight restrictions on any single piece exceeding 75,000 lbs.
- All cars of AAR Car Types FA,FC,FCA,FD,FMS,FW,LF,LG and LS.

Local Service –Inter-terminal Switching

The term Inter-terminal switching means a movement from one industry facility to another industry or facility on tracks serviced only by the TR Railway.

The term “track” as used herein includes private sidings, assigned sidings, team tracks and all other tracks at which the public, either individually or collectively, is authorized and/or permitted to load and/or unload freight to or from railroad freight equipment.

Method for Submission of Forwarding Instructions
TR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. tr will accept forwarding instructions to its Customer Service Group via fax (1-855-634-5097) or via email (**tr-cs@gwrr.com),** subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.
The TR reserves the right to reject as an unreasonable request for service, any "fax" or “email” forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. TR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars tr will accept empty release information using ShipperConnect™ at no charge. TR will accept empty release information to its Customer Service Group via fax (855-634-5097or via email **(tr-cs@gwrr.com)** subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.