Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

KRR 7006-21

(Cancels All Prior Versions)

Customer Switching

Billing Guarantee

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Charge Schedule

Intra-Plant Switch	$275	Item 6000
Intra-Terminal Switch	$600	Item 6010
Inter-Terminal Switch	$600	Item 6020
Diversion/Re-consignment	$350	Item 6210
Error Moves	$500	Item 6040
Car Released Without Bill of Lading	$**400**	Item 6050
Special Train Charges	Minimum $5,000	Item 6070

($500 per hour over 8 hours)

Closing Doors	$**300**	Item 6080
Overload Charges	$1000	Item 6090
Empty Cars Ordered but Not Loaded	$500	Item 6140
Cars Ordered and Cancelled While En route	$150	Item 6150
Cars Received and Refused Due to Improper Condition	$**500**	Item 6160
Empty/Loaded Cars Released but Not Available to Pull	$500	Item 6170
Empty/Loaded Cars Ordered In But Unable to Place	$500	Item 6180
Movement of Empty Cars Not Covered by other Tariffs	$500	

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

We are not responsible for any "Third Party" Billing

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for a review, you must submit your claim, in writing, within 30 days of the invoice date to: centralregion_disputes@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number. Any claim not filed within thirty (30) days from the invoice date will be declined. All non-disputed charges should be paid within 15 days of the date of the invoice.

Please contact your local marketing representative if you have any questions concerning your business on the KRR:

Darrell Thompson
308 Frisco St.
Ashdown, AR 71822
darrell.thompson@gwrr.com
870-898-3557

This document is subject to the terms, conditions and guidelines provided in the Central Region General Tariff 1000.

The Central Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the KRR.

Any charges not covered on this KRR 7006 are subject to rules and provisions found in the Central Region General Tariff 1000 Tariff.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on KRR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on KRR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $**3.00** per mile, subject to a minimum of 100 miles. KRR will not be responsible for the payment of any per diem or mileage charges, nor will KRR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

The maximum liability of loss or damage for the KRR is $100 per railcar.

Foreign Line Locomotive Usage

In an instance where a foreign line locomotive is delayed in excess of 24 hours while customer is unloading a unit train; a charge of $175 per locomotive, per hour or portion thereof will be assessed to the customer delaying the train. Time to be computed for the time of placement, either actual or constructive (whichever occurs first) to time of release of the last unloaded car.

Additional Cut Charges for Unit Trains

The rates on unit train shipments include the placement or pull of the entire unit train in one cut to or from the customer's facility. When due to the customer's inability to take delivery or load an entire unit train in one cut for loading or unloading, any additional cuts provided by the Carrier will be assessed at a charge of $**100** per car with a minimum of $**2000.**

**A cut is defined as 25 or more cars.

Weight Restrictions on the KRR

The rail weight restrictions for the KRR are:
•Mile Post 620.2 to Mile Post 710.2 on the Ashdown and Lakeside Subdivision is 286,000 lbs.
•All other routes is 263,000 lbs

Method for Submission of Forwarding Instructions

KRR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. KRR will accept forwarding instructions to its Customer Service Group via fax (1-877-907-7073) or via email (**KRR-cs@gwrr.com**), subject to a **$75.00** charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.
The KRR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. KRR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

KRR will accept empty release information using ShipperConnect™ at no charge. KRR will accept empty release information to its Customer Service Group via fax (1-877-907-7073) or via email (**KRR-cs@gwrr.com**) subject to a **$75.00** charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to KRR, the recorded date and time at which the instructions are received by KRR will govern.