Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

ISRR 7006-13

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Charge Schedule

Item 6000	Intra-Plant Switch	^$275
Item 6010	Intra-Terminal Switch	^$525
Item 6020	Inter-Terminal Switch	^$525
Item 6210	Diversion/Re-consignment	$350
Item 6040	Error Moves	$500
Item 6050	Car Released Without Bill of Lading	$400
Item 6070	Special Train Charges	^Minimum $6,000
Item 6080	Closing Doors	$300
Item 6090	Overload Charges	$500
Item 6100	Dunnage	$250
Item 6140	Empty Cars Ordered, Not Loaded	$500
Item 6150	Cars Ordered, Cancelled While En route	$150
Item 6160	Cars Received & Refused Due to Improper Condition	$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	$500

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Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to: MidwestDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Please contact your local marketing representative if you have any questions concerning your business on the ISRR:

Amanda Rice
Manager, Sales & Marketing
Email: Amanda.rice@gwrr.com
Phone: (812) 354-8080 ext 2115

This document is subject to the terms, conditions and guidelines provided in the Midwest Region General Tariff 1000.

The Midwest Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the ISRR.

Any charges not covered on this ISRR 7006 are subject to rules and provisions found in the Midwest Region General Tariff 1000 Tariff.

List Of Industries Open To Reciprocal Switching

STATION	INDUSTRY
Evansville, IN	**A Schulman** 5001 O'hara Drive (Reciprocal Switch charges only applicable at this location)

Reciprocal Switching Charges

AT	FOR	CHARGE	NOTES
Evansville, IN	CSXT	**$536** per carload	Applies on all commodities, except as provided below
Evansville, IN	CSXT	**$469** per carload	Applies on Grain, viz STCC: 01 131 XX 01 132 XX 01 133 XX 01 135 XX 01 137 XX 01 144 XX
Evansville, IN	CSXT	**$670** per carload	Applies on: Industrial Inorganic Chemicals STCC 28 18X XX Industrial Organic Chemicals STCC 28 19X XX Plastics STCC 28 211 XX

Movement Of Empty Rail Cars On Own Wheels

BETWEEN	AND	CHARGE (Each Direction)
Indianapolis, IN	CSXT at Indianapolis, IN	$300
Indianapolis, IN	INRD at Switz City, IN and at Beehunter, IN	$450
Any ISRR Station	Any ISRR Station	$500

Charges for services rendered under terms of this tariff will accrue to the customer located on the ISRR, unless prior arrangements have been made with the ISRR prior to the performance of services.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on ISRR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on ISRR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars. The charge for movement of empty cars is $2.00 per mile, subject to a minimum of 150 miles .ISRR will not be responsible for the payment of any per diem or mileage charges, nor will ISRR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service. If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

ISRR's maximum liability for loss and damage is $100.00 per railcar.

Scale Test Trains Moving on the ISRR

When scale test cars move onto the ISRR to any industry, a charge of $4,200 will be assessed to that industry for this train movement for the first 8 hours. Any additional hour after 8 hours will be a charge of $500 per hour or portion thereof.

Delayed Foreign Line Locomotive on the ISRR

When a foreign line locomotive is being used for delivery of cars on the ISRR, and delays by the on-line patron prevent return of this locomotive to interchange within 72 hours, a charge will be assessed to the on-line patron of $100 per hour or portion thereof until locomotive is returned to interchange.

Method for Submission of Forwarding Instructions

ISRR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. ISRR will accept forwarding instructions to its Customer Service Center via fax (1-855-707-7483) or via email (**ISRR-cs@gwrr.com**), subject to a **$75.00** charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The ISRR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. ISRR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

ISRR will accept empty release information using ShipperConnect™ at no charge. ISRR will accept empty release information to the Customer Service via fax (1-855-707-7483) or via email (**ISRR-cs@gwrr.com**) subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to ISRR, the recorded date and time at which the instructions are received by ISRR will govern.