Optional Services Catalog

Extended Asset Use

a Genesee & Wyoming Company

HESR 6006-14

(Cancels All Prior Versions)

Loading and Unloading Flexibility

Billing Guarantee

Weekly Invoicing

Flexible Asset Utilization…

The effective management of railcars is critical to the success of HESR and our customers. Efficient asset utilization benefits you by increasing the availability of railcars.

From time to time, you may need to use our railcars for a longer period of time. In that case we provide you, at your option, with the use of that equipment, for a fee.

Extended use of railway provided assets

We give you free time for loading and unloading cars. If you choose to keep a railroad car, or a private car on railroad property, for additional time, you will be billed a simple flat daily fee. Daily charges do not apply to non-chargeable days, as defined in the Mid-West Region General Tariff 1000 Section III, Demurrage and Storage Provisions, Page 22, Item 3090.

AT LOADING	FREE TIME	ITEM 3040
Loading	1 Day	$80 per Railcar per Day
AT UNLOADING	FREE TIME	ITEM 3050
Unloading	2 Days	$80 per Railcar per Day
Extended use of railway track assets		
PRIVATE EMPTY RAILCAR – LOADING ON HESR TRACK	FREE TIME	ITEM 3040
Loading	1 Day	$60 per Railcar per Day
PRIVATE LOADED RAILCAR – UNLOADING ON HESR TRACK (Not Containing Hazardous Materials)	FREE TIME	ITEM 3050
Unloading	2 Days	$60 per Railcar per Day
Dangerous Goods and Hazardous Materials (Excluding TIH/PIH)	FREE TIME	ITEM 3050
Loading and Unloading	0 Days	$250 per Railcar per Day
Heavy Duty Detention	2 Days for Unloading 1 Day for Loading	$100 per Railcar per Day $150 per Railcar per Day after 3 Days $200 per Railcar per Day after 6 days

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

Please contact your local marketing representative if you have any questions concerning this service.

Mr. Rob Bingham
Robert.bingham@gwrr.com
(989) 797-5132

This document is subject to the terms, conditions and guidelines provided in The Mid-West Region General Tariff 1000.

www.gwrr.com

a Genesee & Wyoming Company

Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing On-Time

We commit to bill you on time

We have changed our systems to issue Extended Asset Utilization invoices weekly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to HESR-billing@gwrr.com or Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Flexible Car Ordering...

Things don't always go as planned. We recognize that, sometimes, you will have to change your railcar order for loading or unloading. When this involves ordering an empty railcar for loading and actual or constructive placement is performed, and the railcar is then released without being loaded, it is classified as a *railcar ordered but not used.*