Optional Services Catalog

# Customer Switching and Accessorial Services

a Genesee & Wyoming Company

## Charge Schedule

| | | |
|---|---|---|
| Intra-Plant Switch | $225 | Item 6000 |
| Intra-Terminal Switch | $350 | Item 6010 |
| Inter-Terminal Switch | $425 | Item 6020 |
| Diversion/Re-consignment | $400 | Item 6210 |
| Error Moves | $475 | Item 6040 |
| Car Released Without Bill of Lading | $200 | Item 6050 |
| Special Train Charges | Minimum $3,000 | Item 6070 |
| Closing Doors | $175 | Item 6080 |
| Overload Charges | $500 | Item 6090 |
| Empty Cars Ordered But Not Loaded | $500 | Item 6140 |
| Cars Ordered and Cancelled While En route | $150 | Item 6150 |
| Cars Received and Refused Due to Improper Condition | $475 | Item 6160 |
| Empty/Loaded Cars Released But Not Available to Pull | $500 | Item 6170 |
| Empty/Loaded Cars Ordered In But Unable to Place | $500 | Item 6180 |
| Weighing | $150 (Industry Scales) | |

**CFNR 7006-15**

(Cancels All Prior Versions)

**Customer Switching**

**Billing Guarantee**

**Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

**www.gwrr.com**

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## Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

## Billing – On-Time

**We commit to bill you on time**
We will issue Customer Switching and Accessorial Services invoices monthly.

## Billing Disputes

**We commit to addressing disputed bills quickly**
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: CFNR-Billing@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the CFNR:

Mr. Andrew Rakstad
1166 Oak Avenue
Woodland, CA 95695
(530) 406-8981
Andrew.Rakstad@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Pacific Region General Tariff 1000.

The Pacific Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the CFNR.

Any charges not covered on this CFNR 7006 are subject to rules and provisions found in the Pacific Region General Tariff 1000 Series Tariff.

**SURCHARGES:**

Charges published in this Addendum 1 for the CFNR will be in addition to the line-haul transportation charge on regulated traffic published in tariffs or other instruments whatsoever as well as deregulated traffic having application from or to stations on the CFNR as shown below. These charges are payable by the shipper or consignor on outbound shipments and the receiver or consignee on inbound shipments on the CFNR. These charges are to be collected by and accrue solely to the CFNR. All surcharges must be paid in advance.

| CFNR STATIONS | SURCHARGE | EFFECTIVE DATE |
|---|---|---|
| Hamilton City | $1675 | 2/15/2009 |

**Empty Cars Ordered and Not Used from the Union Pacific Railroad**

When an empty car is rejected by the shipper as being unfit for loading or if it is not the correct equipment ordered and the car was originally received from the Union Pacific Railroad, a charge of $**475** will be assessed to Union Pacific Railroad. This item supersedes any other published charge for this activity.

## Handling of Empty Freight Cars

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on CFNR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on CFNR.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $2.00 per mile, subject to a minimum of 150 miles. CFNR will not be responsible for the payment of any per diem or mileage charges, nor will CFNR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

CFNR's maximum liability for loss and damage is $100.00 per railcar.

## Method for Submission of Forwarding Instructions

CFNR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. CFNR will accept forwarding instructions to its Customer Service Group via fax (1-855-707-7484) or via email (**CFNR-cs@gwrr.com**), subject to a $35.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.
The CFNR reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. CFNR will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

## Method to Release Empty Railcars

CFNR will accept empty release information using ShipperConnect™ at no charge. CFNR will accept empty release information to its Customer Service Group via fax (1-855-707-7484) or via email (**CFNR-cs@gwrr.com**) subject to a $35.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

## Date and Time Record on Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to CFNR, the recorded date and time at which the instructions are received by CFNR will govern.