Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

SLR 2015.005

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Policy**
- **Timely Invoicing**

Charge Schedule

Item 6000	Intra-Plant Switch	$250
Item 6010	Intra-Terminal Switch	$500
Item 6020	Inter-Terminal Switch	$500
Item 6210	Diversion/Re-consignment	$350
Item 6040	Error Moves	$500
Item 6050	Car Released Without Bill of Lading	$400
Item 6070	Special Train Charges	^Minimum $5600 (Plus $75 per mile >100 miles)
Item 6090	Overload Charges	$1,000
Item 6130	Turning Cars	^$500
Item 6140	Empty Cars Ordered, Not Loaded – Railroad Cars	^$150
Item 6140	Empty Cars Ordered, Not Loaded – Foreign Cars	^$500
Item 6150	Cars Ordered, Cancelled While En route	$150
Item 6160	Cars Received, Refused Due to Improper Condition	$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	$500
	Car Not Released from Customs	$450
	Released from Storage Not Used	$350
	Unauthorized Use of Rail Asset	^$2,500
	Sealing leaking railcars	Cost + 25% minimum $3000
	Unsafe shipment – Setoff	^$3,000 per car
	Billing Changes	$150
	Unsafe or Improperly Loaded Railcar	Minimum $3000
	Unsafe Condition at Customer Facility	Service Suspension
	Government Imposed Fees (Placards)	Cost + 25%
	Hold Charge Awaiting Billing	$75 per day
	Back to Back Empties	$250 per car

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

All charges are in US Dollars

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Billing Policy

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to: CanadaDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.

Please contact your local marketing representative if you have any questions concerning your business on the SLR:

Laurie Therrien
Manager, Sales & Marketing
Phone: (207) 753-4213
ltherrien@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Canada Region General Tariff 1000.

The Canada Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the SLR.

Any charges not covered on this SLR 2015.005 are subject to rules and provisions found in the Canada General Tariff 1000 Series.

HANDLING OF EMPTY FREIGHT CARS

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on SLR and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on SLR.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $2.00 per mile, subject to a minimum of 150 miles. SLR will not be responsible for the payment of any per diem or mileage charges, nor will SLR absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

SLR's maximum liability for loss and damage is $100.00 per railcar.

DANGEROUS GOODS/HAZARDOUS MATERIALS SURCHARGE:

Carload commodities of Dangerous Goods/Hazardous Materials (STCC: 48 or 49 Series codes) being transported or switched on the SLR will be subject to a surcharge of $245 per car in addition to all other applicable charges.

INSPECTION OF HAZARDOUS MATERIAL CARS ON RAILROAD PROPERTY

When a hazardous material car is held in the yard exceeding five (5) calendar days, the cars must be inspected every forty-eight (48) hours. The customer will be assessed a charge of $40 per car, per inspection. These charges will be assessed on a monthly basis.

^INCIDENTAL SWITCHING:

If it is necessary to switch empty or loaded railcars on customer track in order to remove or place loaded or empty railcars on the same track, incidental to the normal service in picking up/delivering your railcars, a charge of $150 per railcar be will be assessed.

METHOD FOR SUBMISSION OF FORWARDING INSTRUCTIONS:

SLR will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. SLR will accept forwarding instructions to its Customer Service Center via fax (1-207-777-5497) or via email
(**slrclerk@gwrr.com),** subject to a $75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.
The SLR reserves the right to reject as an unreasonable request for service, any "fax" or “email” forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. SLR will not accept delivery of forwarding instructions by mail, express service, personal delivery, or otherwise.

METHOD TO RELEASE EMPTY RAILCARS

SLR will accept empty release information using ShipperConnect™ at no charge. SLR will accept empty release information to its Customer Service Center via fax
(1-207-777-5497) or via email **(slrclerk@gwrr.com)** subject to a $75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

DATE AND TIME RECORD OF NOTIFICATION

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to SLR, the recorded date and time at which the instructions are received by SLR will govern.

RAILROAD OWNED TRANSLOADING TRACK

- Use of railroad owned transloading track for private cars - $55 per car
- Use of railroad owned transloading track for railroad cars - $85 per car
- Scrapping cars on railroad property $1000/day/car

SPECIAL SWITCH

- Special switch charge with existing crew $275 per half hour
- Special switch charge with new crew $3500

CANCELLATION FEES

- Cancellation fees with more than 24 hour notice (extra shunt) -$750
- Cancellation fees with less than 24 hour notice (extra shunts) -$1500
- Special train cancellation fees with more than 24 hour notice - $750
- Special train cancellation fees with less than 24 hour notice - $1500

SHIPMENT ADJUSTMENTS OR INSPECTIONS

- Minor adjustment or inspections - $285 per car, plus cost
- Major adjustment (cleaning of car) – cost plus 25% , minimum $1000
- Hazmat – minimum $2000 plus cost

^CAR ORDERING BY SPECIFIC NUMBER

When a customer has cars in storage status and orders in a particular designated rail car or specified series of rail cars (i.e., what is known as “Cherry Picking”), a switch charge of $200 per car will apply if further switching of additional railcars is required in order to accommodate the request.