Optional Services Catalog

Customer Switching and Accessorial Services

une compagnie Genesee & Wyoming

QGRY 2015.001

(Cancels All Prior Versions)

Customer Switching

Billing Policy

Timely Invoicing

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

www.gwrr.com

Charge Schedule

Intra-Plant Switch	$200	Item 6000
Intra-Terminal Switch	$375	Item 6010
Cherry Picking	$175	
Diversion/Re-consignment	$350	Item 6210
Error Moves	$435	Item 6040
Car Released Without Bill of Lading	$350	Item 6050
Special Train Charges	Minimum $5,000	Item 6070
Overload Charges	$1000	Item 6090
Turning Cars	$450	Item 6130
Empty Cars Ordered but Not Loaded	$150	Item 6140
Cars Ordered and Cancelled While En route	$100	Item 6150
Cars Received and Refused Due to Improper Condition	$250	Item 6160
Empty/Loaded Cars Released but Not Available to Pull	$95	Item 6170
Empty/Loaded Cars Ordered In But Unable to Place	$95	Item 6180
Car not released from customs	$450	
Released from storage not used	$350	
Unauthorized use of rail asset	$1200	
Sealing leaking railcars	Cost + 25% minimum $3000	
Unsafe shipment – Setoff	$550 per car	

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Charge Schedule

Continued:

Billing changes	$150
Last minute changes to scheduled service	$95
Unsafe or improperly loaded railcar	Minimum $3000
Unsafe condition at customer facility	Service Suspension
Storage of railcars on track	$50/day + switching
Government imposed fees (Placards)	Cost + 25%

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Billing Policy

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to:

QGRY-Billing@gwrr.com
or
QGRY Revenue Billing
9001, Boul. De l'Acadie, Suite 600
Montreal, Qc
H4N 3H5.

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the QGRY:

Mr. John Aternali
jaternali@gwrr.com
514-948-6981

This document is subject to the terms, conditions and guidelines provided in the Canadian Region General Tariff 1000.

The Canadian Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the QGRY.

Any charges not covered on this QGRY 2015.001 are subject to rules and provisions found in the General Tariff 1000 Series Tariff.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on QGRY and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on QGRY.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $2.00 per mile, subject to a minimum of 150 miles. QGRY will not be responsible for the payment of any per diem or mileage charges, nor will QGRY absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

Rates are subject to the Canadian Region Fuel Surcharge Tariff 9004 Fuel Surcharge Tariff.

QGRY's maximum liability for loss and damage is $100.00 per railcar.

Dangerous Goods/Hazardous Materials Surcharge:
Carload commodities of Dangerous Goods/Hazardous Materials (STCC 49 or 29 Series) being hauled or switched on the QGRY will be subject to a surcharge of $245 per car in addition to all other applicable charges.

Inspection of Hazardous Material Cars on Railroad Property

When a hazardous material car is held in the yard at the request of the customer exceeding five (5) calendar days, the cars must be inspected every forty-eight (48) hours as required by Canadian Law. The customer will be assessed a charge of $40 per car, per inspection. These charges will be assessed on a monthly basis.

Method for Submission of Forwarding Instructions:

QGRY will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. QGRY will accept forwarding instructions to its Customer Service Center via fax (1-888-641-2175) or via email (**QGRY-CS@gwrr.com),** subject to a $35.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The QGRY reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. QGRY will not accept delivery of forwarding instructions by Mail, express service, personal delivery, or otherwise.

Method to Release Empty Railcars

QGRY will accept empty release information using ShipperConnect™ at no charge. QGRY will accept empty release information to its Customer Service Center via fax (1-888-641-2175) or via email **(QGRY-CS@gwrr.com)** subject to a $35.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

Date and Time Record of Notification

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to QGRY, the recorded date and time at which the instructions are received by QGRY will govern.

RAILROAD OWNED TRANSLOADING TRACK

Use of railroad owned transloading track for private cars - $55 per car
Use of railroad owned transloading track for railroad cars - $85 per car
Scrapping cars on railroad property $1000/day/car

SPECIAL SWITCH

Special switch charge with existing crew $275 per half hour
Special switch charge with new crew $3500

CANCELATION FEES

Cancelation fees with more than 24 hour notice (extra shunt) -$750
Cancelation fees with less than 24 hour notice (extra shunts) -$1500
Special train cancelation fees with more than 24 hour notice - $750
Special train cancelation fees with less than 24 hour notice - $1500

SHIPMENT ADJUSTMENTS OR INSPECTIONS

Minor adjustment or inspections - $285 per car, plus cost
Major adjustment (cleaning of car) – cost plus 25% , minimum $1000
Hazmat – minimum $2000 plus cost