Optional Services Catalog

Customer Switching and Accessorial Services

a Genesee & Wyoming Company

Charge Schedule

Item 6000	Intra-Plant Switch	$250
Item 6010	Intra-Terminal Switch	$300
Item 6020	Inter-Terminal Switch	$300
Item 6210	Diversion/Re-consignment	$350
Item 6040	Error Moves	$500
Item 6050	Car Released Without Bill of Lading	$500
Item 6070	Special Train Charges	$5,000 Minimum ($100/mile – 50 mile minimum)
Item 6080	Closing Doors	$300
Item 6090	Overload Charges	$250
Item 6130	Turning of Car	$300
Item 6140	Empty Cars Ordered, Not Loaded	$500
Item 6150	Cars Ordered, Cancelled While En Route	$150
Item 6160	Cars Received and Refused Due to Improper Condition	$500
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	$500
	Weighing	$250
	Re-Weighing	$250
	Re-spot Charge	$500

HAL 7006-5

(Cancels all prior versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

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a Genesee & Wyoming Company

Billing Guarantees

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process:

Billing – On-Time

We commit to bill you on time
We will issue Customer Switching and Accessorial Services invoices monthly.

Billing Disputes

We commit to addressing disputed bills quickly
If you believe that there has been a billing error, we want to make it right as quickly as possible. To be eligible for this guarantee, you must submit your claim, in writing, within 30 days of the invoice date to: HAL-Billing@gwrr.com or **Revenue Billing, 13901 Sutton Park Drive South, Ste 185, Jacksonville, FL 32224**. Along with a brief description, your claim must include the car initial and number and the related invoice number.

Please contact your local marketing representative if you have any questions concerning your business on the HAL:

Mr. Donnie Mason
Director, Sales & Marketing
(904) 900-6287
Donnie.mason@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Southern Region General Tariff 1000.

The Southern Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the HAL.

Any charges not covered on this HAL 7006 are subject to rules and provisions found in the Southern Region General Tariff 1000 Series Tariff.

Handling of Empty Freight Cars

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on HAL and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on HAL.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is $600 per car. HAL will not be responsible for the payment of any per diem or mileage charges, nor will HAL absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

HAL's maximum liability for loss and damage is $100.00 per railcar.

Misblocked or Misrouted Cars

Cars received by the HAL in interchange that are misblocked or misrouted will be returned to the delivery carrier at a charge of **$500.00** per car. Charge will be assessed against delivery carrier.

Dimensional Load Charges

Minimum charges of $ 5,000 for a dimensional load. Please consult your Marketing Representative for a rate quote.
See Section VII of the Southern Region General Tariff 1000 for information for moving high/wide or heavy shipments on the HAL. All Clearance Requirements must be met before shipment arrives on the HAL.

Charges for Stand-By Switching Services

When the HAL locomotive and operating crew are held at the request of an industry or shippers agent, or when the locomotive and crew are delayed by an industry or shippers agent within the confines of the industry or immediately adjacent thereto, or is requested by the industry or shippers agent to perform extra switching service before or after regular switching service, the charge for such a stand-by, delay, or extra switch service shall be at the rate of $300.00 for the first hour or fraction thereof with a minimum of 4 hours.

Re-Spotting Charge

When cars placed by HAL at industry or team tracks for loading or unloading are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by HAL from industry or team tracks, they will be subject to a charge of $250.00.

The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by HAL.

Special Train Handling

The HAL Railroad will charge $100.00 per train mile, minimum 50 miles, for all movements requiring special train handling. This includes any car(s) which require handling other than in normal train service. (Charges will be in addition to all other freight charges associated with the movement).

METHOD FOR SUBMISSION OF FORWARDING INSTRUCTIONS

HAL will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. HAL will accept forwarding instructions to its Customer Service Center via fax (1-888-859-4229) or via email (**HAL-cs@gwrr.com**), subject to a **$75.00** charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The HAL reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. HAL will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

METHOD TO RELEASE EMPTY RAILCARS

HAL will accept empty release information using ShipperConnect™ at no charge. HAL will accept empty release information to its Customer Service Center via fax (1.888-859-4229) or via email (**HAL-cs@gwrr.com**) subject to a **$75.00** charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

DATE AND TIME RECORD OF NOTIFICATIONS

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to HAL, the recorded date and time at which the instructions are received by HAL will govern.