### Optional Services Catalog Customer Switching and Accessorial Services

### **Charge Schedule**

Item 6000	Intra-Plant Switch	\$250
Item 6010	Intra-Terminal Switch	\$500
Item 6020	Inter-Terminal Switch	\$500
Item 6040	Error Moves	\$500
Item 6050	Car Released Without Bill of Lading	\$400
Item 6070	Special Train Charges	\$3,000 Minimum
Item 6080	Closing Doors	\$300
Item 6090	Overload Charges	\$770
Item 6140	Empty Cars Ordered, Not Loaded	\$500
Item 6150	Cars Ordered, Cancelled While En route	\$150
Item 6160	Cars Received, Refused Due to Improper Condition	\$475
Item 6170	Empty/Loaded Cars Released, Not Available to Pull	\$500
Item 6180	Empty/Loaded Cars Ordered In, Unable to Place	\$500
Item 6210	Diversion/Re-consignment	\$350
	Weighing - Industry Scales	\$300



Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privatelyowned, are utilized as optimally as possible.

WWW.	gwrr.com

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# **Billing Guarantees**

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

## **Billing – On-Time**

#### We commit to bill you on time

We will issue Customer Switching and Accessorial Services invoices monthly.

## **Billing Disputes**

#### We commit to addressing disputed bills quickly

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to: WesternDisputes@gwrr.com

Along with a brief description, your claim must include the car initial and number and the related invoice number.

Any claim not filed within thirty (30) days from the date of the invoice will be declined.

Any non-disputed charges should be paid by the due date listed on the respective invoice.



a Genesee & Wyoming Company

Please contact your local marketing representative if you have any questions concerning your business on the CSCD:

> Mr. Bryan Reilly 1710 Midway Court Centralia, WA 98531 (360) 239-9685 bryan.reilly@gwrr.com

This document is subject to the terms, conditions and guidelines provided in the Western Region General Tariff 1000.

The Western Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the CSCD.

Any charges not covered on this CSCD 7006 are subject to rules and provisions found in the Western Region General Tariff 1000 Series.

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### **Handling of Empty Freight Cars**

This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on CSCD and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on CSCD.

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars.

The charge for movement of empty cars is \$2.00 per mile, subject to a minimum of 150 miles. CSCD will not be responsible for the payment of any per diem or mileage charges, nor will CSCD absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service.

If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

CSCD's maximum liability for loss and damage is \$100.00 per railcar.

#### **Special Train Service**

If special train service is requested, cancellation of that service must be received by 5:00 pm the day prior to special train service date.

#### Surcharges:

The surcharge payment shown below is payable by CSCD customers served on inbound and/or outbound shipments on the CSCD. These surcharge payments are to be collected and accrued solely to the CSCD railroad. The surcharge established below is not freight or other lawful charges within the meaning of Section 7 of the Uniform Bill of Lading and the execution of Section 7 shall not in any way relieve the shipper/consignee, nor receiver/consignee from liability for the payment of surcharges set forth below.

Surcharge: \$200 per loaded car

### **Method for Submission of Forwarding Instructions**

CSCD will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. CSCD will accept forwarding instructions to its Customer Service Center via fax (1-855-634-5102) or via email (<u>CSCD-cs@gwrr.com</u>), subject to a \$75.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The CSCD reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. CSCD will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

### **Method to Release Empty Railcars**

CSCD will accept empty release information using ShipperConnect<sup>TM</sup> at no charge. CSCD will accept empty release information to its Customer Service Center via fax (1-855-634-5102) or via email (<u>CSCD-cs@gwrr.com</u>) subject to a \$75.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

#### **Date and Time Record on Notification**

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to CSCD, the recorded date and time at which the instructions are received by CSCD will govern.