

# Optional Services Catalog Customer Switching and Accessorial Services



**a Genesee & Wyoming Company**

## CA 7006-5

(Cancels All Prior Versions)

- **Customer Switching**
- **Billing Guarantee**
- **Timely Invoicing**

Our top priority is to provide safe, reliable transportation for our customers. Part of that commitment is to maintain a fluid and adequate supply of rail cars and to ensure that all railcar assets, both railroad and privately-owned, are utilized as optimally as possible.

[www.gwrr.com](http://www.gwrr.com)

## Charge Schedule

Item 6000	Intra-Plant Switch	^\$300
Item 6010	Intra-Terminal Switch	^\$575
Item 6020	Inter-Terminal Switch	^\$575
Item 6210	Diversion/Re-consignment	^\$410
Item 6040	Error Moves	^\$600
Item 6050	Car Released without Bill of Lading	^\$575
Item 6070	Special Train Charges	^\$500 per hour Minimum 8 hours
Item 6080	Closing Doors	^\$400
Item 6090	Overload Charges	^\$600
Item 6130	Turning of Car (where applicable)	^\$400
Item 6140	Empty Cars Ordered But Not Loaded	^\$550
Item 6150	Cars Ordered and Cancelled while En Route	^\$200
Item 6160	Cars Received and Refused due to Improper Condition	^\$600
Item 6170	Empty/Loaded Cars Released but Not Available to Pull	^\$600
Item 6180	Empty/Loaded Cars Ordered In But Unable to Place	^\$600
	Weighing/Reweighing	\$300

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## **Billing Guarantees**

As part of our efforts to streamline the billing process, we are committing to an expedited and simple billing process.

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## **Billing – On-Time**

**We commit to bill you on time**

We will issue Customer Switching and Accessorial Services invoices monthly.

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## **Billing Disputes**

**We commit to addressing disputed bills quickly**

If you believe that there has been a billing error, we want to make it right as quickly as possible.

To be eligible for a review, a claim must be submitted, in writing, within 30 days of the invoice date to:

[CoastalDisputes@gwrr.com](mailto:CoastalDisputes@gwrr.com)

Along with a brief description, your claim must include the car initial and number and the related invoice number.

*Any claim not filed within thirty (30) days from the date of the invoice will be declined.*

*Any non-disputed charges should be paid by the due date listed on the respective invoice.*

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Please contact your local marketing representative if you have any questions concerning your business on the CA:

**Mr. Jonathan Rudman**  
AVP, Sales and Marketing  
(410) 775-7718 x111  
[jrudman@gwrr.com](mailto:jrudman@gwrr.com)

Customer Service  
(800) 757-7387

Emergency  
(800) 757-7387

This document is subject to the terms, conditions and guidelines provided in the Coastal Region General Tariff 1000.

The Coastal Region General Tariff 1000 Section VI provides guidelines and provisions for switching and other accessorial charges. Please review these provisions as it applies to your business on the CA.

Any charges not covered on this CA 7006 are subject to rules and provisions found in the Coastal General Tariff 1000 Series .

### **Handling of Empty Freight Cars**

*This provision will not apply when the empty movement is immediately preceded by a loaded revenue movement on CA and empty is returned to original interchange or if the empty movement is immediately followed by a loaded revenue movement on CA.*

This provision applies on all types of rail cars, including, but not limited to, cars provided by railroads, leased cars and cars bearing other than railroad reporting marks, but not including passenger train cars. The charge for movement of empty cars is ^\$550 per car. CA will not be responsible for the payment of any per diem or mileage charges, nor will CA absorb any switch charges. This rate will apply only to movement of cars in regularly scheduled train service. If special train service is required for movements other than those listed above, charges contained in the Charge Schedule on page 1 of this Catalog will apply.

CA's maximum liability for loss and damage is \$100.00 per railcar.

### **Switching in Reverse Direction**

When it is requested to provide a switch to a customer's location and the switching must be done in the reverse direction, an additional switch charge will be assessed for ^\$400 to that customer.

### **Re-Spot Charge for Release of Partially Loaded/Unloaded Cars:**

When cars are placed by CA at industry or team tracks for loading or unloading and are released by consignee as loaded or empty prior to being completely loaded or unloaded, and such cars are moved by CA from industry or teams tracks, a charge of ^\$400 will be assessed for the "Re-Spot" at industry or team track to complete the loading or unloading of cars.

The cars will remain on continuous demurrage transaction beginning with the date and time of initial placement and notification by CA.

### **Method for Submission of Forwarding Instructions**

CA will accept forwarding instructions through one of three methods at no charge; ShipperConnect (e-BOL), a Class I web site, or by making arrangements directly with third party logistics services providers to submit forwarding instructions on their behalf via a Class I web site or via EDI. CA will accept forwarding instructions to its Transportation Logistics Center (TLC) via fax (1-904-256-1475) or via email ([CA-CS@GWRR.COM](mailto:CA-CS@GWRR.COM)), subject to a ^\$125.00 charge per faxed or emailed bill of lading. This charge will be assessed to the online Customer of record with the railroad.

The CA reserves the right to reject as an unreasonable request for service, any "fax" or "email" forwarding instructions that are illegible, whether due to poor transmission quality, poor or illegible handwriting, or otherwise. CA will not accept delivery of forwarding instructions by US Mail, express service, personal delivery, or otherwise.

### **Method to Release Empty Railcars**

CA will accept empty release information using ShipperConnect™ at no charge. CA will accept empty release information to its Transportation Logistics Center (TLC) via fax (1-904-256-1475) or via email ([CA-CS@GWRR.COM](mailto:CA-CS@GWRR.COM)) subject to a ^\$125.00 charge per faxed or emailed release. This charge will be assessed to the online Customer of record with the railroad.

### **Date and Time Record on Notification**

When electronic or mechanical devices are used to furnish forwarding instructions and/or empty release information to CA, the recorded date and time at which the instructions are received by CA will govern.

### **Equipment Mis-Use Charges**

If the CA provides to the shipper a CSXT controlled or furnished freight car, such car must be routed via a route in which the CSXT participates as a line-haul carrier.

If the CA provides to the shipper a NS controlled or furnished freight car, such car must be routed via a route in which the NS participates as a line-haul carrier.

If cars are not routed, per the above, a charge of \$2000 per car will be assessed to the entity and/or individual who provided the routing instructions. Such charges will be in addition to any charges which the CSXT or NS may assess.

Exception: This charge will not be assessed when the entity and/or individual who provided the routing instructions has received prior concurrence of the CSXT or NS car management department, respectively, and furnishes same to CA, to use such equipment via other than the CSXT or NS, respectively.